

<b>POL-02</b>	<b>Quality Policy</b>		
<b>Issued by: Global Quality</b>	<b>Effective Date: 10/29/2024</b>	<b>Rev. A</b>	<b>Pg. 1 of 1</b>

## **QUALITY POLICY**

MSR-FSR exists because of our customers. To attract them, we develop highly innovative engineering services that create product or productivity opportunities. To keep them, we are committed to the continuous improvement of quality in everything we do, so that we always meet or exceed our customers' expectations.

To fulfill these commitments, MSR-FSR will establish clear, measurable quality objectives across the business, ensure they are communicated to all employees, and demonstrate progress toward meeting these objectives.

### **EMPLOYEE QUALITY DIRECTION POLICY**

While at work, MSR-FSR employees should ask themselves these questions:

- Does my work output meet MSR-FSR standards?
- Does my work output exceed customer expectations?
- Where can improvements be made?
- Am I performing to the best of my ability creating the highest quality end product for our customers?



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Dan Tobin, CEO MSR-FSR, LLC